A Borough to be proud of

Overview and Scrutiny Work Programme 2018-2019

SEPTEMBER 2018

FINANCE & PERFORMANCE SCRUTINY

Date	Issue	Reason	Outcomes	Lead Officer	Supports corporate aims
10 September 2018	Revenue & capital outturn quarter 1 2018/19	Monitor budgets and capital programme	Ensure effective use of resources	Ashley Wilson	3
	Performance & risk quarter 1 2018/19	To monitor performance in-year	Identify improvements	Cal Bellavia	All
	Business rates retention quarter 1 2018/19	Monitor levels of retention and pooling arrangements	Ensure appropriate arrangements and value for money	Ashley Wilson	3
	Customer satisfaction survey				
5 November 2018	Revenue & capital outturn quarter 2 2018/19	Monitor budgets and capital programme	Ensure effective use of resources	Ashley Wilson	All
	Aged debts quarter 2 2018/19	Monitor levels of debt	Ensure recovery processes are robust	Ashley Wilson	3
	Business rates retention quarter 2 2018/19	Monitor levels of retention and pooling arrangements	Ensure appropriate arrangements and value for money	Ashley Wilson	3
	Frontline service review – Planning	Programme of frontline service reviews	Monitor performance	Nicola Smith	2
	Budget strategy	Regular report	Inform members of process and timelines	Ashley Wilson	3
	Housing contractors report	6 month update as requested at May meeting			
17 December 2018	Leisure Centre performance	Annual review	Ensure performance and value for money	Simon Jones	All
	Frontline service review – housing	Programme of frontline service reviews	Monitor performance	Sharon Stacey	1
	Performance & risk quarter 2 2018/19	To monitor performance	Identify improvements	Cal Bellavia	All
25 March 2019	Frontline service review –	Programme of frontline	Monitor performance	Steve Merry	1, 2

Date	Issue	Reason	Outcomes	Lead Officer	Supports corporate aims
	Environmental Health (Food hygiene and pest control)	service reviews			
24 June 2019	Frontline service review – Streetscene Services	Programme of frontline service reviews	Monitor performance	Caroline Roffey	All
19 August 2019	Frontline service review – Environmental Health (noise & nuisance)	Programme of frontline service reviews	Monitor performance	Simon Smith	1, 2
14 October 2019	Frontline service review – Planning	Programme of frontline service reviews	Monitor performance	Nicola Smith	2
9 December 2019	Frontline service review – Housing	Programme of frontline service reviews	Monitor performance	Sharon Stacey	All
	Leisure Centre performance	Annual review	Ensure performance and value for money	Simon Jones	All

<u>To programme</u>
Building Control service & charges (F&P)

Key to corporate aims 1 – People 2 – Places

- 3 Prosperity